

Humana Military

Who we are



Our role

We work with the federal government to provide high quality service and cost-effective platforms to support the needs of current and former military members, and their families.



Our mission

Empowering military families, past and present, to improve their health and well-being through the right access, better outcomes, and simplified experiences.



Our vision

Lead the industry in shaping a stronger, more integrated health system that cares for those we serve and supports our national security.



Proudly administering TRICARE for three decades

Humana Military collaborates with the Defense Health Agency (DHA) to manage the TRICARE health program, serving 4.5 million U.S. service members, retirees, and their families across the 24-state East Region, plus Washington, DC. TRICARE offers comprehensive health coverage that supports national security through a wide array of military operations and ensures the wellbeing of those under our care.

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Why Humana Military is an essential government partner

Proven track record of readiness and innovation

- **Strengthening military and family readiness:** We enhance health and well-being through high-quality care, playing a vital role in supporting military and family readiness.
- **Transforming care delivery:** We assist DHA in shifting from fee-for-service to value-based care, utilizing Alternative Payment Models and Demonstrations to improve care quality and reduce costs.
- **Leveraging advanced analytics:** Our use of sophisticated analytics enables us to identify emerging health trends and address evolving care needs effectively.

Creating value as a care facilitator

- **24/7/365 Access-to-care:** We provide continuous, on-demand access through a dynamic and extensive network that adapts to meet the needs of our community.
- **Enhancing health outcomes for military families:** Our dedicated efforts focus on improving the well-being of military families through tailored support and resources.

Exceptional talent and capabilities

- **Empowering collaborative teams:** We bring together skilled physicians, epidemiologists, sociologists, actuaries, and data scientists to effectively tackle the health needs of military families.



US Air Force photo by Airman 1st Class Lauren Cobin